

[REDACTED]

From: Donna Jackson [REDACTED]
Sent: 20 September 2021 18:43
To: sonja [REDACTED]; Jo Soar
Subject: Rose Garden

[REDACTED]

To whom it may concern,

My name is Donna Jackson and I own property within the Goldthorn Court cul-de-sac on Parkfield Road, Wolverhampton. As such, and as Google Maps will evidence, my property is directly opposite Rose Garden Events Venue. My fellow neighbours, occupants, property owners and I are geographically the closest members of the community in proximity to Rose Garden. Our lounges and bedrooms have windows a matter of meters from the venue and as such, I feel we are excellently placed to comment honestly, fairly and without bias, with regards to any noise nuisance experienced from inside the venue in question.

I can honestly and categorically state that I have never heard any noise at all coming from the inside of the Rose Garden venue. Having made enquiries with others close-by, they state the very same. Furthermore, the Director of the Goldthorn Court Residents Association confirmed to me today that she too has received no complaints, comments or concerns of this nature. It is fair to say that we did have some reservations about a potential noise nuisance from inside the venue initially, however I am pleased to say that our worries were very quickly allayed. Prior to the opening, we were given due notice that sound testing was taking place and that this could potentially cause a temporary increase in noise for a short period of time one evening. However even that didn't cause any disturbance; infact we would not have known it was even taking place if we hadn't been notified by the venue management.

More recently, I have found the aforementioned venue staff, security officers, car park attendants and management to be extremely friendly, approachable and very easy to communicate with. The Managers demonstrate a true desire to be a part of the local community and seem to work extremely hard for the greater good of it, showing genuine conscientiousness and transparency. They regularly communicate details of their events and plans to me, so that other Goldthorn Court neighbours can be notified also. They have always been extremely welcoming and perfectly approachable when any concerns have been raised; immediately taking on board our thoughts, feelings and experiences, and implementing positive change as soon as practicable.

I speak with truth, genuine honesty and absolute integrity and can whole-heartedly state that I have heard nothing to the contrary from anyone.

With kind regards,
Donna M Jackson J.P (Mrs.)